

Lancashire County Council

Cabinet Committee on Performance Improvement

Thursday, 30th August, 2012 at 2.00 pm in Cabinet Room 'B' - County Hall, Preston

Agenda

Part 1 (Open to Press and Public)

No.	Item
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1.	Apologies for Absence
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2.	Disclosure of Pecuniary Interests
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Members are asked to consider any Pecuniary Interests they may have to disclose to the meeting in relation to matters under consideration on the Agenda.

3.	Minutes of the Meeting held on 3 July 2012	(Pages 1 - 6)
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To be confirmed and signed by the Chair.

4.	Cabinet Committee on Performance Improvement - Amendment to Membership	(Pages 7 - 8)
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5.	Quarterly Corporate Performance Monitoring and Improvement - Corporate Scorecard Report	(Pages 9 - 18)
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6.	Customer Experience Project - Online Bus Information	(Pages 19 - 42)
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7.	Urgent Business
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An item of Urgent Business may only be considered under this heading where, by reason of special circumstances to be recorded in the minutes, the Chairman of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Members' intention to raise a matter under this heading.

8.	Date of Next Meeting
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The next meeting of the Cabinet Committee will be held on 12 October 2012 at 2.00 pm in Cabinet Room B, County Hall, Preston

I M Fisher
County Secretary and Solicitor

County Hall
Preston